

# INFRASTRUCTURE MANAGEMENT

*Providing Proactive and Flexible  
Solutions for Your Business !*

**We offer an unparalleled  
experience in Cloud Operations,  
Development Operations & System  
Adminsitration.**

IT Services are a core engine for the running of any organization today. Computer and network failures have resulted in serious business losses. IT operations have become all the more important due to the migration of applications to the cloud.

With the intention of supporting our clients in this critical area, InApp has created a Systems Group and have started remote IT Operations offered to clients. Our group now has seven engineers and we are planning to expand it to over 50 Engineers in a few years time .



DevOps



CloudOps

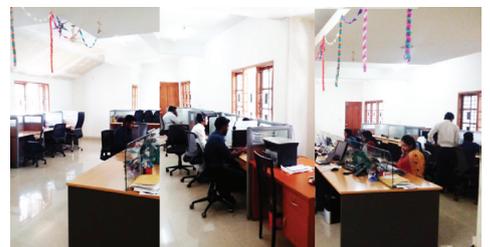


SysAdmin



DBOps & ETL

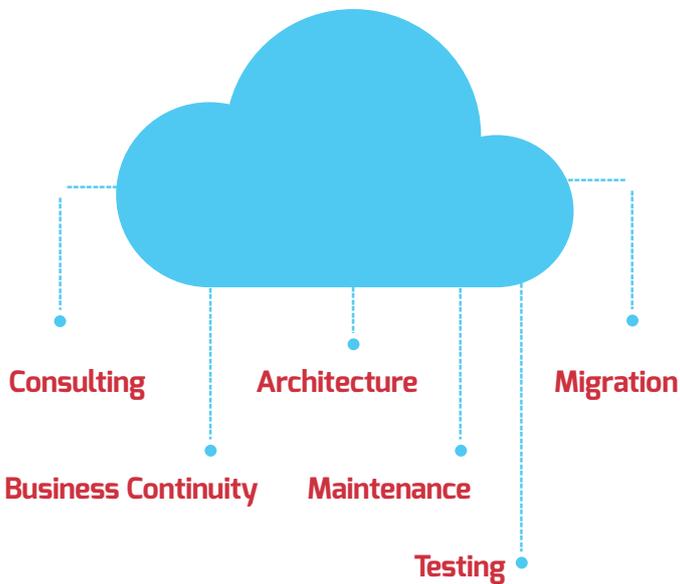
Dedicated Office  
At Bangalore >>



# Service Offerings

## CloudOps

Our cloud operation services provide clients in architecting and designing cloud infrastructure, configuring systems on the cloud, migrating applications and software products to the cloud environment. We provide end-to-end services in the move to cloud.



24x7  
Active Automated  
Monitoring

Full Stack Support



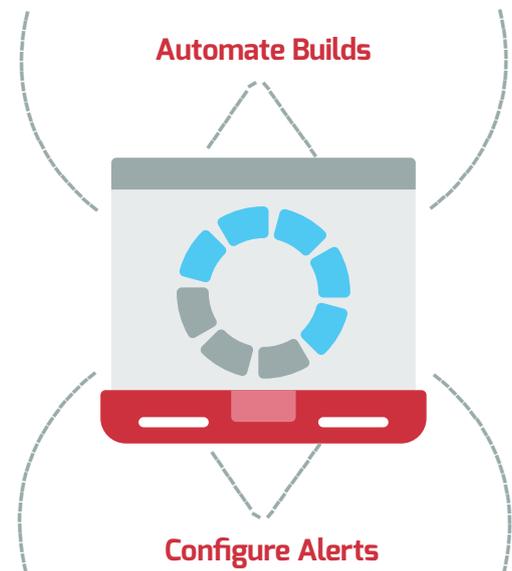
A Bespoke  
Disaster Recovery Plan  
For Each Customer

## DevOps

Software Product companies of today require a close coordination between developers and IT services. DevOps is an end-to-end service to support our client's set up systems for continuous development, code review, compilation and deployment, making it simple for deployment and version control.

Choose application stack

Implement security



Automate Deployments

Automation Testing

## Systems Administration

The traditional system administration is still very much required in the cloud and other modern environments, especially with intrusion and hacking increasing. We provide state of the art services in setting up servers, emergency work, monitoring and managing of activities. Routine operations like backups/restore, speed checks, memory and disk monitoring etc.

Some of the activities we provide include:



- Ticketing systems for request management
- Administration of middleware application such as Tomcat, JBoss
- Monitoring the services Nagios, NewRelic, JON (middleware)
- Proactive response to service failure alerts
- Firewall setup and maintenance
- Software installation and configuration
- Performance troubleshooting
- SSL certificate installation and management
- Active participation in design and implementation of architecture and infrastructure
- Documentation on the infrastructure

Listed below are some of the activities under this service.

- Provision of MySQL/PostgreSQL instances, both in clustered and non-clustered configurations
- Ensure performance, security, and availability of databases.
- Prepare documentations and specifications.
- Upgrade, Backup, Recovery, Migration and Monitoring of Databases
- Manage database Roles and Privileges

## Tools in our Ecosystem



## Database Operations and ETL

Database Operations and ETL is a service that most product companies will find very useful. Migration of data from one version to another or importing data of a new customer from their old product. Cleaning up data that have accumulated over years, de-duplication of data and other support activities. Transforming data structures to suit analytical tools and other small yet critical works can be easily handled by us.



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